

## COVID-19 Lesson Terms and Conditions Addendum

This addendum to our standard terms and conditions contains clauses specifically related to COVID 19 and the temporary changes to our operations in place as a result of the pandemic. It may be amended or withdrawn at any time based on government guidelines and legal requirements. A live and up to date version will be held on our website [www.turtle tots.com](http://www.turtle tots.com) at all times. The current version on our website supersedes any other version held by anyone.

### 1. COVID Guidelines

- a. Before attending your first lesson after our relaunch you will be issued with a set of guidelines by your local Turtle Tots Swim School.
- b. You must read and adhere to these guidelines at all times.
- c. If you believe you will have difficulty adhering to the guidelines you must speak to your local Turtle Tots Swim School immediately to discuss what options there are for you to attend your lessons.
- d. Any breach of the guidelines will result in a warning being issued to you.
- e. Any further breach of the guidelines after a warning has been issued will result in you being suspended from lessons.
- f. Upon suspension, you will not be entitled to any refund or any replacement lessons for the lessons you miss due to suspension
- g. You will be allowed to return to lessons once lockdown restrictions and COVID related procedures are no longer required.

### 2. COVID Exposure and Symptoms

- a. If any of the following conditions apply to you or your child, you must inform your local Turtle Tots swim school and not attend lessons for a period of 2 weeks or until you are symptom free in the case that you have any, whichever is longer:
  - i. You have travelled internationally and returned to the UK from a country NOT in one of the UK's Travel Corridors in the last 14 days and have been instructed to self isolate.
  - ii. You have knowingly been in contact with someone who has travelled internationally and returned to the UK from a country NOT in one of the UK's Travel Corridors in the last 14 days and have been instructed to self isolate.
  - iii. You have been exposed to a confirmed case of COVID 19 **AND** been contacted by NHS Test and Trace with instructions to self isolate
  - iv. You have developed any of the following symptoms:
    1. Fever
    2. Continuous Cough
    3. Loss or change to your sense of smell or taste
- b. If you are tested for COVID 19 and it is confirmed you have COVID 19, you must inform your local Turtle Tots swim school immediately.

- c. By attending lessons you are declaring that to your best knowledge you have not been exposed to any of the conditions in Clause 2a and 2b above and that you are medically and physically fit to participate in swimming activities and that you do not pose a danger to the health and safety of yourself or others.

### 3. Catch Up Lessons

- a. During the post-COVID relaunch and until lessons return to normal we cannot offer catch up lessons for lessons missed.

### 4. Events Outside Of Our Control

- a. We are not responsible for delays or cancellations of lessons due to events outside our control. This includes the suspension of lessons due to COVID related restrictions nationally and locally, including a second wave of the virus, and temporary lockdown of venues where an outbreak has been identified.
- b. We will resume lessons as soon as possible following any suspension and any lessons you have paid for but not received will be delivered at that point.

### 5. Risk

- a. All swim lessons and swimming related activities are attended at your own risk.
- b. Turtle Tots and any representative of Turtle Tots cannot make any representation or guarantee that attending a venue or participating in swimming is free from risk.